

Welcome

to your local family vet practice!



GODDARD

VETERINARY GROUP

HAM (RICHMOND)



Full [terms and conditions](#) can be found on our website.
Please ask us should you want a printed copy.

www.goddardvetgroup.co.uk

Because life is better with pets .
Because life is better with pets .



Goddard Veterinary Group Nurse Liz with her rescue dog, Trevor

Bringing your pet to the vets

Because we know a trip to the vets isn't always easy for your pet, we thought we'd offer a few pointers to help ensure each visit is a positive one.

Always dog and cat-friendly

We'll always handle and treat your pet in a calm, respectful and caring way. Where possible, separate waiting areas for cats and dogs are provided to help make each visit as comfortable and stress-free as possible.

Please do let us know if your pet has any particular likes, dislikes or anxieties, so we can make them feel as comfortable as possible.



Did you know?

The Highway Code states pets should be suitably restrained while you are driving, by using a seat belt, pet carrier, cage or dog guard.

Dogs

Unless you are walking, some dogs, particularly young ones, may experience travel sickness or anxiety. If travelling in a vehicle, ensuring they feel secure by travelling together with someone familiar and rewarding them with a short walk or a treat at the end should help. We usually have a plentiful supply of treats in the practice!

If you travel by bus, then gradually introduce your dog to the sights, smells and sounds of traffic by slowly increasing the length of your journeys.

Top tips

- 🐾 Starting and finishing short journeys at home will help avoid distress while your dog gets used to car travel.
- 🐾 Bringing something with you like a blanket or toy that has a familiar smell will help them feel more secure.
- 🐾 Remember to take extra water on long or hot journeys.



Cats

Cats are very territorial and can feel anxious out of their home environment. Make your cat carrier a home away from home by keeping it out as part of their normal environment with a blanket inside and encourage them to sleep or rest in it. We recommend carriers where the top half can be removed, which allows your cat to be examined in the base of the carrier if they are particularly shy or anxious. Remove the top and door at home, and it becomes a lovely bed!

Top tips

- 🐾 Your cat might feel calmer when travelling if you cover their carrier with a blanket. It's also worth bringing some extra bedding with you just in case of unexpected accidents.
- 🐾 If you are travelling by car, make sure your carrier is strapped in by a seatbelt or is secure in the footwell so it can't slide about.
- 🐾 Ask us about pheromone spray, which can help keep your cat relaxed when travelling.



Remember

Even house cats need regular check-ups and treatments.

Ask our Nurse for advice on bringing other species into the practice.



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Staying healthy

Protecting your cat against diseases caused or spread by viruses, bacteria or parasites such as fleas, ticks and intestinal worms, will play an important role in your cat's wellbeing and long-term health.

This type of care or treatment is often called **preventative healthcare** and will probably not be covered by any pet insurance.

Vaccinations

Vaccinations are available for a number of common diseases such as cat flu, feline enteritis, feline leukaemia and chlamydia. We will talk through with you the benefits and considerations of vaccinations and explain how these diseases may otherwise affect your cat.

Bobbie with one of her fans!



Reminders

We'll make sure we remind you of when your cat's vaccine is due. We'll email or text you in advance, so no need to worry!

Common parasites

Mites

These are small, barely visible insects which generally cause skin irritation and may also live deep inside the ear. If you spot any skin irritation, please let us know. Routine parasite control should keep mites at bay.



Lungworm

Lungworm larvae can be ingested through mice, birds, snails or slugs and can cause breathing problems. Outward signs are not always obvious but lungworm can be particularly dangerous for young kittens.



Worms

Worms are fairly common in cats and can cause discomfort, diarrhoea vomiting and sometimes weight loss. If untreated, worms can be dangerous and may also spread to humans.



Fleas

Far from being a mere annoyance, a bad case of fleas can be dangerous to young cats because of the amount of blood they suck up. They're also the most common cause of allergic skin disease in cats. Fleas do not live on your pet, they live in your household and can spread disease to you and your family, as well as your pets. Regular prevention is better than cure as eliminating fleas from your household can take weeks.



Don't forget

Vaccinations and parasite treatment won't be covered by pet insurance.

Save money

on vaccines and parasite treatments by joining our ProActive Pets healthcare plan.

Did you know?

Some viruses can survive six months in the environment and infected particles can be brought into houses – so house pets can be susceptible too.



Staying healthy

Protecting your dog against diseases caused or spread by viruses, bacteria or parasites such as fleas, ticks, lice and mites, will play an important role in your dog's wellbeing and long-term health.

This type of care or treatment is often called **preventative healthcare** and will probably not be covered by any pet insurance.

Vaccinations

Vaccinations are available for a number of common diseases such as distemper, hepatitis, parvovirus, and leptospirosis. We will talk through with you the benefits and considerations of vaccinations and explain how these diseases may otherwise affect your dog.



Reminders

We'll make sure we remind you of when your dog's vaccine is due. We'll email or text you in advance, so no need to worry!

Common parasites

Ear mites

These are small, barely visible insects which generally cause skin irritation. If you spot any skin irritation, please let us know. Routine parasite control should keep mites at bay.



Ticks

If allowed to bite, ticks can cause both irritation and transmit diseases such as Lyme disease to people and occasionally dogs.



Worms

Worms are fairly common in dogs and can cause discomfort, diarrhoea, vomiting and sometimes weight loss. If untreated, worms can be dangerous and may also spread to humans.



Lungworm

Nearly ¾ of foxes in Greater London are infected with lungworm which they catch from eating infected snails and slugs. Fox droppings and slugs can therefore be very dangerous for dogs but lungworm can be prevented through regular anti-parasite treatment.



Fleas

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Because life is better with pets.
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Staying healthy

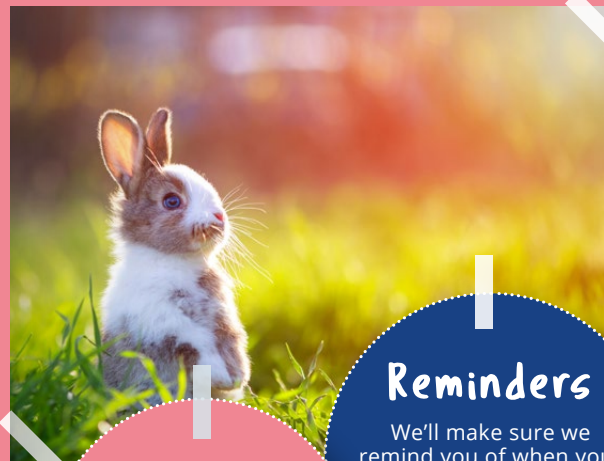
Protecting your rabbit against diseases caused or spread by viruses, bacteria or parasites such as fleas, ticks, maggots and mites, will play an important role in your rabbit's wellbeing and long-term health.

This type of care or treatment is often called **preventative healthcare** and will probably not be covered by any pet insurance.

Vaccinations

Myxomatosis and Rabbit Viral Haemorrhagic Disease (RVHD) are two common diseases that rabbits can be protected against through vaccination.

Myxomatosis has no known cure and is easily spread by flies, fleas or mites. RVHD can be carried on shoes, clothes and in soil.



Reminders

We'll make sure we remind you of when your rabbit's vaccine is due. We'll email or text you in advance, so no need to worry!

Did you know?

Charities such as the Rabbit Welfare Association and Fund (rabbitwelfare.co.uk) are a great source of rabbit care advice.

Common parasites

Mites

Mites are minute creatures that live in rabbits' fur or ears, feeding on skin cells and can cause irritation. Regular parasite control should keep mites at bay.



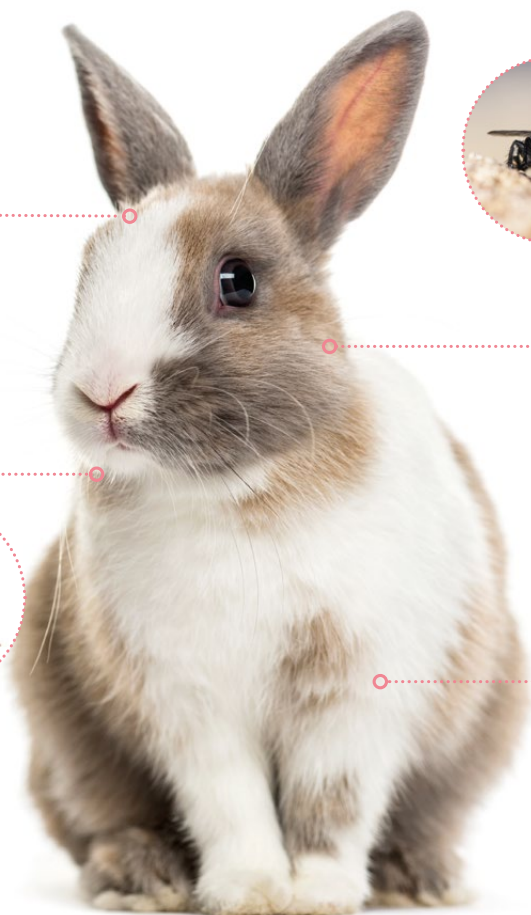
Ticks

Because ticks can cause infection if not removed properly, contact us so we can apply the right treatment to remove them effectively. Without removal, ticks can spread to other pets and sometimes people.



Keeping clean

Checking your rabbit's bottom stays clean, feeding them a suitable hay and grass-rich diet and maintaining clean living conditions will help keep flies and flystrike at bay. Ask us for more information.



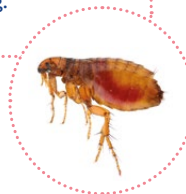
Flystrike

Also called 'myiasis', flystrike can be very dangerous and occurs when flies lay their eggs on your rabbit. These eggs hatch out into maggots which burrow into a rabbit's skin. It can be prevented by keeping your rabbit clean and applying recommended parasite control.



Fleas

Fleas can often live in furniture, carpets, corners of hutches or in a rabbit's bedding. Regular treatment however can prevent their eggs from hatching.



Did you know?

Rabbits need plenty of freedom outside of a hutch. In the wild, a rabbit might run up to 5 miles a day!

Don't forget

Vaccinations and parasite treatment won't be covered by pet insurance.

Did you know?

Rabbits are social animals and companionship with other rabbits have been shown to greatly benefit their health, behaviour and emotional wellbeing.



Healthy diet, healthy weight

Maintaining a healthy diet and weight can be as important to pets as it is for humans. Together with the right amount of exercise, a balanced diet will play an important role in your pet's health. There are many different types of pet food to choose from, some of which are made specifically for your pet's age and breed.

Because your pet is an extra special individual, they will have different nutritional and exercise needs depending on their lifestyle, personality, age and environment.

That's why we'll help you keep an eye on their health with regular weight checks to monitor how well they are growing and maintaining a healthy weight.

This way we can help you stay aware of any potential health issues and ensure we keep them happy and healthy!



Did you know?

Cats' natural hunting behaviour drives their need for eating little and often, rather than two or three big meals a day.

Did you know?

The kibble (pellets) of some food is specifically sized and shaped to help the cleaning of teeth whilst chewing.

A balanced diet is one whereby your pet gets all the nutrients, vitamins and minerals they need to stay healthy for their size, age, breed and lifestyle.

As your pet grows, these needs will change. A kitten or puppy for example, will have very different nutritional needs to a mature cat or dog.

Did you know?

Cats can rarely taste flavours, though their sense of smell does play a really important role. They can get very picky about texture though!

We'll keep an eye on your pet with regular weight checks and record their Body Condition Score, to keep track of any changes.

Neutering, pregnancy and ageing will also change your pet's nutritional needs, as will some medical conditions.

Pet food can be all sorts of shapes, sizes, textures, consistency, nutritional content and prices, so making the right choice as to which type will most benefit your pet can be difficult.

A good diet is not only beneficial to digestion and organ health but will often show in the quality of your pet's coat, skin and body shape!

We'd be delighted to talk through the pros and cons of each type of diet to help you choose.

Weight-loss stars



Bosco

Meet Bosco, one of our weight-loss stars! This lovely 8-year-old Labrador originally tipped our scales at a generous 41.5kg. Within six months however, he managed to return to a far trimmer and healthier 32.5kg with a tailor-made programme of regular check-ups, a special diet and plenty of long walks. Well done Bosco!



Ruby

Meet Ruby, who lost an amazing 37% of her body weight over fifteen months to reach her target weight of 3.9kg. After losing 2.3kg, her owner was delighted she was back to her bright-eyed self once again!



20% off

all Royal Canin food for ProActive Pets members.



Puppies, kittens and ongoing care

We're sure you'll agree that life is so much better with pets and a new puppy or kitten will be a wonderful addition to your family. Exciting memories are sure to be made in the years ahead!

Ongoing and regular care by your veterinary team will ensure they stay in the best of health, as they grow and their individual needs change.

Your new pet

Aside from ensuring your newest family member remains in prime health and safe from disease, there are also some other aspects of pet care you might consider if you are new to pet ownership.



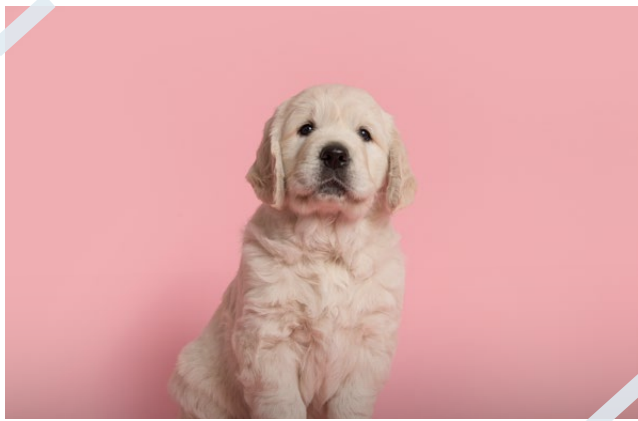
Did you know?

We offer free new pet health checks.
Please ask for details.

Did you know?

Charities such as International Cat Care (icatcare.org) and The Dogs Trust (dogstrust.org.uk) are a great source of information on new pets.

Puppy socialisation



Any puppy's development should benefit from being gradually introduced to a variety of different situations in their first few months.

Experiencing new sights, smells, noises and other animals will help develop their senses and sense of socialisation.

Becoming comfortable with being handled by different people, including children, together with learning to spend some time on their own, will help develop a puppy's social skills and nurture an understanding of the people and world around them.

This should provide a great basis for developing rewarding and well-rounded relationships as your puppy grows.

Ask us for more information.

Kittens

New kittens will often need time at first to grow used to their new surroundings and may need a quiet and safe place to help them feel secure. Try to keep their litter tray away from their feeding area, which should, in turn, be in a separate safe place. A scratching post and toys will help facilitate their natural hunting instincts and a familiar smelling blanket will also help kittens adjust to their new environment.

Synthetic pheromone plug-ins and sprays can also help reduce any anxiety as you gradually introduce your kitten to new people. Children should be encouraged to be calm and gentle while your kitten gets used to his or her new family in order to gradually build trust.





Neutering

Unless you are planning to breed from your pet, castration (for males) and spaying (for females) means that unplanned or unwanted puppies or kittens can be avoided.

Neutering can also provide added health benefits. The risk of some cancers and other very serious diseases developing can be greatly reduced.

Behavioural and social benefits can include a generally calmer pet, one which will be less aggressive or territorial and a reduction in anti-social behaviour such as the spraying of urine.

Neutering is a common routine procedure that usually requires only a day's stay with us under a general anaesthetic. Please discuss neutering with your vet so that you can receive advice which is specific for you and your pet's needs.

Ask us for more information.

20% off

the cost of standard neutering for ProActive Pets members.

Remember

Speak to your vet about when best to neuter your dog. For many, but not all dogs, this may be around 5-6 months of age. For cats, it's 4 months.

Did you know?

A microchip is only slightly longer than a grain of rice.



Microchipping

A legal requirement for both cats and dogs, a microchip contains your pet's unique identification number along with your contact details which are kept on a central database, just in case your pet goes missing or is lost. Any vet practice, animal welfare charity or council dog warden will be able to scan a missing or lost pet to identify its owner.

The process of implanting a microchip is quick with only little or mild short-term discomfort for your pet.



Microchipping is included for ProActive Pets members.

Your Feedback

We really do value our long-term relationship with you and your pet and always welcome feedback. We'd really appreciate you sharing your thoughts on our service through occasional SMS or emails we'll send you to understand what we do well or where you think we can improve.

You can also email us at feedback@goddardvetgroup.co.uk should you have a complaint or issue you feel cannot be resolved locally.

Because life is better with pets.
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Senior Nurse Heather with Teddy

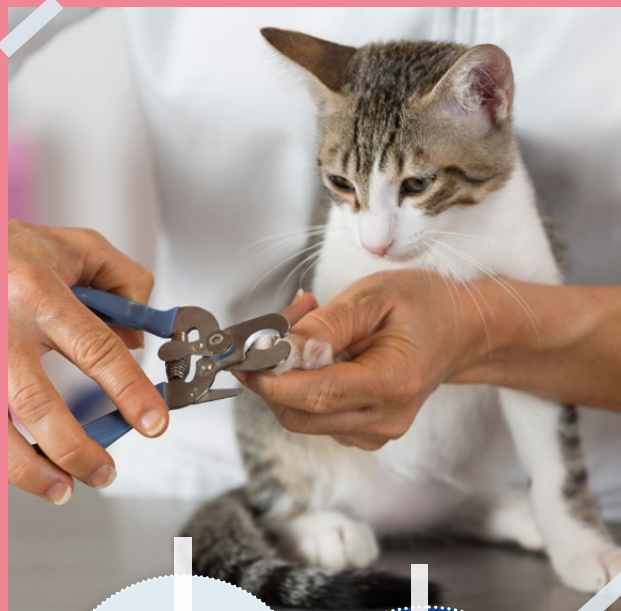
Lifelong care

Building a long-term relationship with you and your pet is one of the most important responsibilities of being your local family vet. We'll always recognise your pet's individual needs and put their care and long-term welfare at the forefront of everything we do.

Claw and nail clipping

Just like us, nails and claws will keep growing in cats and dogs. Less active or older cats, in particular, may need extra help in keeping their claws in great shape. Dogs' nails, over time, may also grow too long and can cause pain and discomfort.

Simply ask your Veterinary Nurse how often your pet is likely to need a trim and we can either organise this for you, or give some helpful tips and pointers should you wish to do this at home.



If you can hear your dog's claws clicking on your wooden floor, it's probably time for a trim!

Tip

Starting to gently handle your dog's or cat's paws from an early age will help reduce any stress later on. A reward or a treat will also usually help!

Travelling with your pet

If you are planning a holiday or trip abroad with your pet, we'd be delighted to assist in preparing your pet for travel. Since the UK's departure from the EU, travel rules have changed (including between Great Britain and Northern Ireland) and you will need to check www.gov.uk/taking-your-pet-abroad for the most up-to-date government guidance about the required treatments of both Great Britain and your chosen destination.

You'll also need to contact us, ideally at least four months in advance of any travel plans to ensure that appropriate preparation can take place in time.

Different countries have different requirements. Animal Health Certificates are now required for pet travel from the UK to the EU. Travel with pets to other countries outside of the EU will commonly require an Export Health Certificate (<https://www.gov.uk/taking-your-pet-abroad/travelling-to-a-noneu-country>).

We'd be delighted to book you an appointment to see one of our Official Veterinarians (OV) who are authorised to provide this certification. They will also provide you with advice to ensure that your pets are protected against parasite-borne diseases that may be encountered in other countries.

Remember

A minimum four months' notice of travel plans abroad is often needed to enable your pet to travel with you.

Did you know?

Pets will need a microchip before travelling abroad.

Remember

Travel rules between countries vary and are subject to change at any time.



Regular check-ups



Your Vet will often recommend a routine 6 or 12 month check-up.

Just like us, pets will ideally need care and monitoring throughout their lives even if they appear outwardly healthy. Cats in particular are well-known for their ability to hide symptoms of illness!

Regardless of whether your pet spends most of their time inside or outside, they may still be susceptible to any breed-specific or age-related health conditions. The earlier we are able to identify any issues, the quicker we can treat or prevent problems so the more regular your pet's check-up, the better!

Two nurse health assessments each year are also included for ProActive Pets members.

Avoiding toxins

It can be surprising how many everyday items or foodstuffs can be poisonous to our pets.

Chocolate, raisins, grapes, acorns, onion, garlic, raw meat, painkillers, bleach, antifreeze, tea tree oil, lilies, foxgloves and slug pellets are among a long list of toxins that are dangerous for pets and need to be avoided.



If you suspect your pet has consumed a toxic substance, you should speak to your Vet or our emergency hospital immediately.

Ask us for more information.

Wellness screens

Designed to provide peace of mind and act as an early warning for your Vet for some types of disease and conditions, this screen is a combined blood test, physical examination and analysis of your pet's urine, if needed.

This optional screen is particularly suited for cats and dogs approaching their middle years and will look for early signs of anaemia, inflammation, infection, stress, organ damage and some bleeding problems.

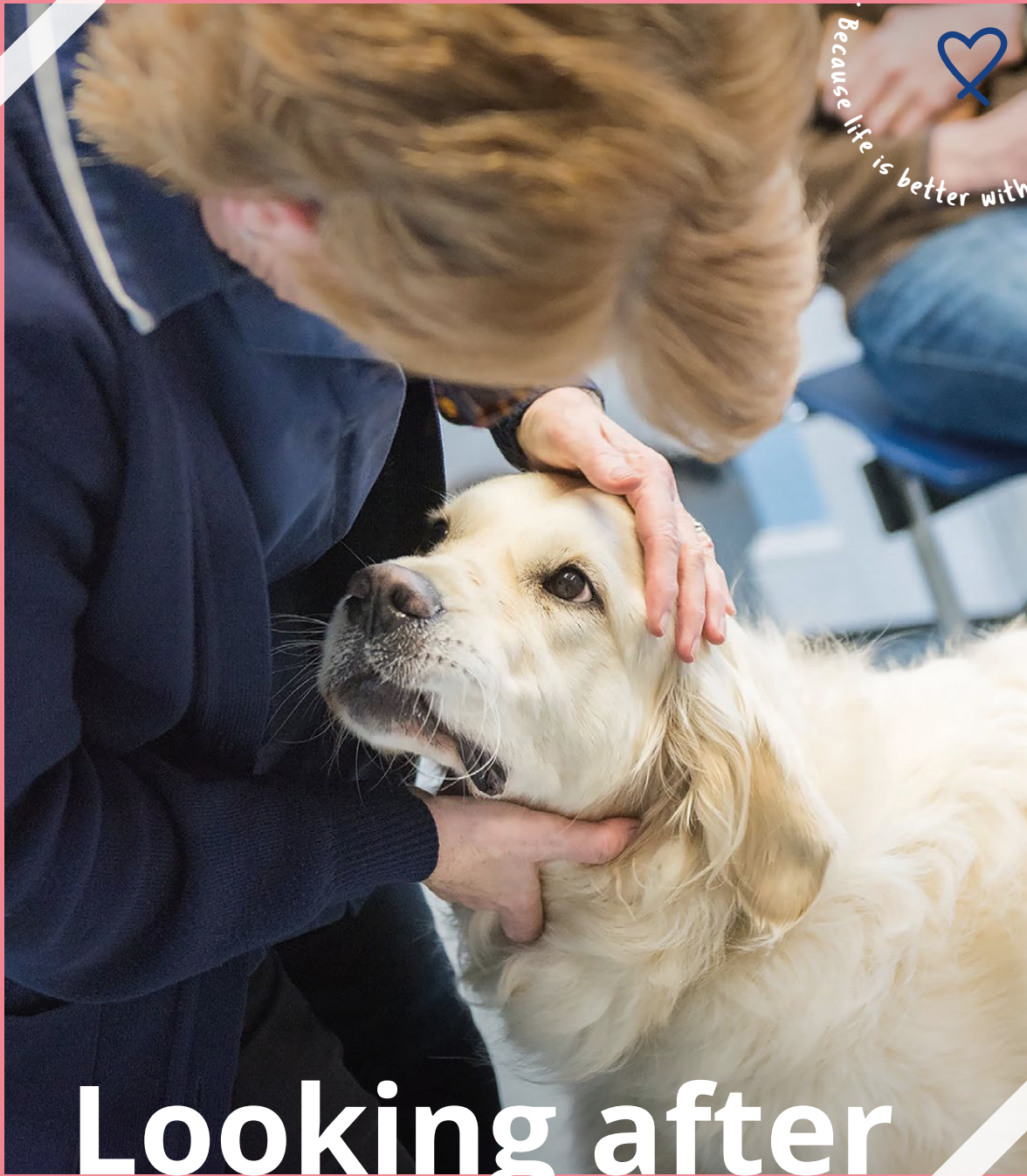
Ask us for more information.



20% off

ProActive Pets members will receive a 20% discount on every Wellness screen.





Looking after your pet's teeth

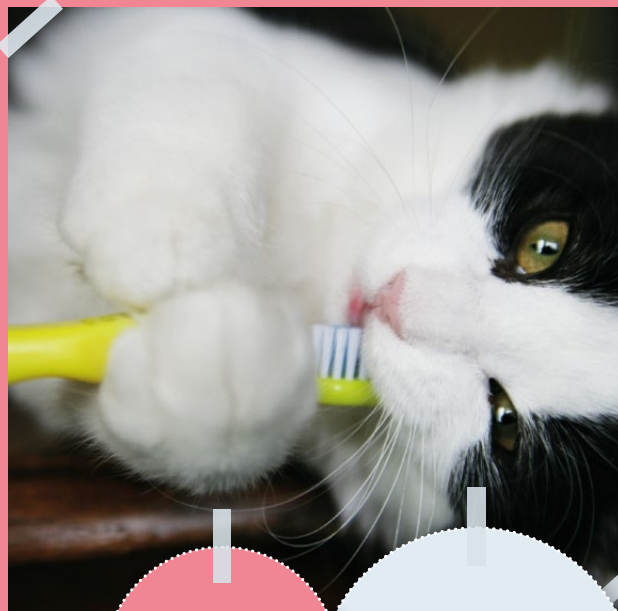
Though often out-of-sight, pets' teeth and gums can develop problems like tartar, plaque build-up and gum disease. Keeping your pet's mouth healthy will help prevent problems such as pain, infection and organ damage associated with oral disease.

Over 85% of dogs and 70% of cats over three years of age will suffer from some form of gum disease which can sometimes go unnoticed unless regularly checked.

Though it may not be the first thing we think of when caring for our pets, regular brushing can be extremely beneficial to prevent more serious problems developing in future. Untreated, periodontal and gum disease can also cause problems in the heart, liver and kidneys.

Getting your cat or dog comfortable with the sensation of having their teeth brushed may take a little time, so the earlier you can start the better. Over time it will become a normal experience, though do stop if your pet becomes distressed.

Cat and dog-specific toothpaste should always be used as human toothpaste can be toxic!



Cats often react particularly well to fish-flavoured cat toothpaste!

Did you know?

Some types of pet food are textured specifically to help clean teeth as they're chewed.

Gingivitis

A thin red line along the gumline might be a sign of inflammation of the gums. Bacteria may then enter the bloodstream and be transported to the internal organs.

Bacteria

Bacteria can cause the build-up of plaque and tartar.

Bad breath

Bad breath can be a sign of dental disease.



Check regularly

Pets, particularly cats, are great at hiding symptoms of discomfort so regular checking can help prevent serious disease.

Drooling

Excessive drooling or a change in eating or grooming habits might also suggest painful or advanced dental disease.

Finger brushes can be useful if your pet won't tolerate a toothbrush

£50 off

dental procedures for ProActive Pets members

Top tips

Putting a small amount of cat or dog-specific toothpaste on your pet's food, or encouraging them to lick a small amount off your finger, will help your pet get used to the taste.

Giving a small reward after brushing will also help make the process a positive experience.



Because life is better with pets.
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Need us in
an emergency?

Call
020 8946 4228

Here if you need us, all day, every day

Stone Lion Hospital in Wimbledon is one of our Group's three 24-hour hospitals for emergencies and out-of-hours care. We are open 365 days a year for round-the-clock care and emergencies when your local practice is not open.

We also provide specialist care and surgery, intensive care, ultrasound and diagnosis and employ a number of expert Vets who are highly experienced in particular areas of medicine and surgery.

Your pet's Goddard Veterinary Group medical history is instantly available to our hospital staff so you can rest assured, we're here for you all day, every day whenever you need us.

If your pet needs inpatient care, they will need to be moved to Stone Lion Veterinary Hospital.



● Referring Practices

Public Transport



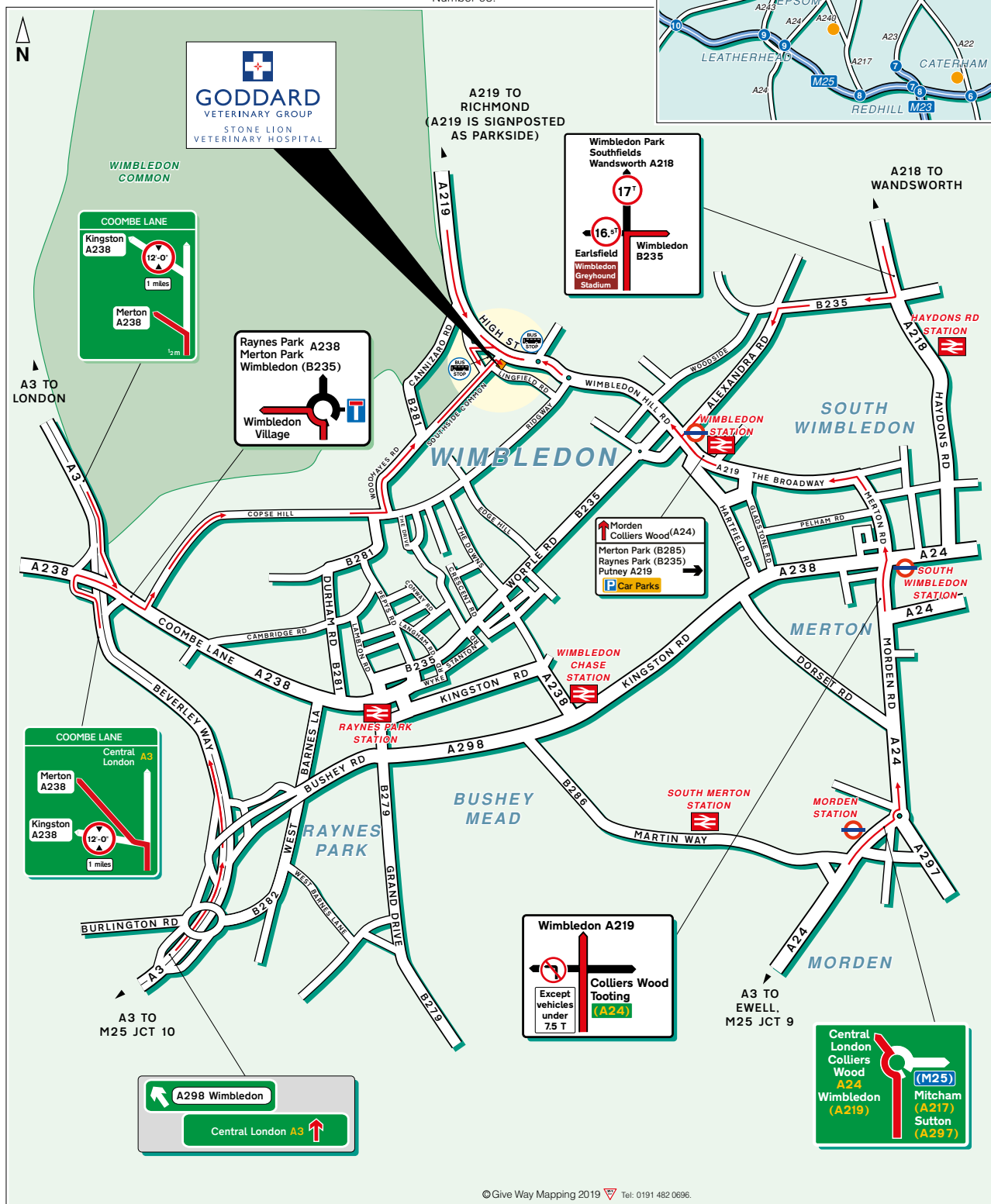
**By Underground,
Wimbledon Station**
Approximately 10 minutes' walk.



By Rail, Wimbledon Station
Approximately 10 minutes' walk.
*For information on train operators and
times phone National Rail Enquiries on
0845 7484950.*



By Bus,
Number 93.



© Give Way Mapping 2019 Tel: 0191 482 0696.

Maps are not to scale. Walking and car travel times are taken from [google.co.uk/maps](https://www.google.co.uk/maps) and are approximate only.

Because life is better with pets.
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Paying for treatments

We recommend you take out pet insurance to cover unexpected bills and to provide you with peace of mind. Policies can provide different levels of cover so it's important you choose the type that is right for you. You may of course prefer to pay for any treatment yourself.

Pet Insurance

4 weeks'
FREE
pet insurance.
Ask your Vet.

Because there is no national health service for pets, we strongly recommend you consider pet insurance for your pet to help cover the cost of treatment for unexpected injuries or diseases.

In their first year of life, if your puppy, kitten or young rabbit is deemed fit and healthy at a veterinary examination, we can, if you wish, pass your details to a pet insurance provider to provide your pet with an immediate temporary four-week insurance policy. The company can provide information about their policies which you have no obligation to take up. Activating this free insurance can help cover the cost of unexpected veterinary treatment in that time, and give you peace of mind whilst you decide which, if any, policy or insurance company is best for you.

Remember, pet insurance is different from our ProActive Pets preventative healthcare plan. Insurance generally covers unexpected illness and emergency treatment, whereas ProActive Pets provides routine treatments to help prevent disease.

There are many different policies, insurers and levels of cover available so it's important that you choose the right policy and the right insurer for you and your circumstances.

Ask us for more information.

Direct claims

If your pet is insured, you'll normally settle your account with us when invoiced, then claim back the fees directly from your insurance company. There are some circumstances in which we are able to offer you a direct claims process, whereby we can claim some fees direct from your insurance company. This chargeable facility is dependent on eligibility criteria such as treatment excesses, a minimum claim value, your insurer, type of treatment and exclusions of your chosen policy.

Excesses and excluded treatments

If your insurance policy has excluded certain conditions or has stipulated certain excesses, you'll normally need to settle these fees with us when invoiced or when your pet is discharged.



Questions about fees?

If you have any concerns or questions about paying for your pet's treatment, please do ask any member of staff.

Did you know?

According to the Association of British Insurers, the average pet insurance claim is around £771.

Paying yourself

If you choose not to take insurance, or your insurance cover is limited, we'll give you an estimate of treatment costs in advance and will always gain your consent before carrying out any treatment. We ensure our pricing is competitive and reflective of the high-quality services we offer. You'll be asked to settle your account at the point of invoicing or when your pet is discharged.

We accept:



You can also pay online via a link we will email to you.



Remember

If your pet becomes ill or is injured then veterinary treatment costs can be comparable to private healthcare for humans. Blood tests, scans, multiple consultations, surgery and ongoing medication should be budgeted for if you intend paying for your pet's treatment yourself.



ProActive **PETS**[™]

Save up to
£300
a year!

Reduce the cost. Keep them healthy.

Spread the cost of your pet's
annual preventative healthcare
across 12 monthly instalments
and enjoy substantial savings.



Brought to you by



GODDARD
VETERINARY GROUP

ProActive PETS™

The simplest way to care for your pet in easy monthly instalments. Giving you peace of mind and ensuring your pet's wellbeing.

What does your ProActive Pets plan provide?

- ✓ **30%** off annual vaccination and vaccination consultation in first year of membership
- ✓ Annual vaccination with clinical examination (general health, eyes, ears, teeth, weight, claws/nails, anal glands) from second year
- ✓ Flea treatments (sufficient for 12 months)**
- ✓ Worming treatments (sufficient for 12 months)**
- ✓ 6-month health check with your Veterinary Nurse
- ✓ Two additional annual nurse health assessments every membership year
- ✓ Nail/claw clipping and anal gland emptying (if required)
- ✓ Complimentary bag of Royal Canin premium diet food on signup
- ✓ Microchip implant
- ✓ **20%** off standard neutering
- ✓ **10%** off Vet consultations*
- ✓ **20%** off all Royal Canin food
- ✓ **20%** off selected tick treatments
- ✓ **20%** off Wellness screens
- ✓ **65%** off kennel cough vaccinations (if required)
- ✓ **£50** off dental procedures
- ✓ **15%** off selected over-the-counter purchases at your practice (e.g. toys, leads, tags, treats)

This plan requires the setting up of a Direct Debit for a minimum of 12 months. It does not replace the need for pet insurance. A mandatory 6-month nurse health check is required.

*Discount on Vet consultations excludes referrals to specialists. ** Selected products only.

†Annual savings will depend on full retail price of benefits taken. Full terms and conditions apply. Please visit goddardvetgroup.co.uk for more information.

Your pet's routine vaccinations and parasite control will protect against:

Dogs:

- ✓ Distemper
- ✓ Hepatitis
- ✓ Parvovirus
- ✓ Leptospirosis
- ✓ Lungworm
- ✓ Hookworm
- ✓ Tapeworm
- ✓ Roundworm
- ✓ Whipworm
- ✓ Mites
- ✓ Fleas

Cats:

- ✓ Feline Flu (Herpes & Calici Virus)
- ✓ Feline Enteritis
- ✓ Feline Leukaemia
- ✓ Hookworm
- ✓ Tapeworm
- ✓ Roundworm
- ✓ Whipworm
- ✓ Mites
- ✓ Fleas

The Plans

Cat £21.00 per month

Small dog (up to 10kg) £21.00 per month

Medium dog (10–25kg) £23.00 per month

Large dog (25–40kg) £25.75 per month

Giant dog (over 40kg) £30.50 per month

Your dog's joining weight bracket will be based on their predicted adult weight.



Any questions?

Please speak to a member of our team today, or visit:

www.goddardvetgroup.co.uk

enquiries@proactivepets.co.uk
020 8506 5999



book routine appointments online
at goddardvetgroup.co.uk



Full [terms and conditions](#) can be found on our website.
Please ask us should you want a printed copy.

www.goddardvetgroup.co.uk



Goddard Vets Ham (Richmond)

6 Back Lane, Ham, Richmond, Surrey TW10 7LF

📞 07360 272 761 (non-urgent WhatsApp messaging)

☎ 020 8940 3367

🌐 @GoddardVetsHam

🖱 goddardvetgroup.co.uk

Why not send us a WhatsApp for any non-urgent enquiries?

07360 272 761
(you can use SMS too).



Member of the
International Society
of Feline Medicine

We are accredited by the Royal College of Veterinary Surgeons (RCVS). Following a diligent assessment the RCVS is satisfied that we maintain the highest standards of veterinary care.

